

Table 2: Common Stain Types and Solutions

Stain Type	Solution
Acidic foods & Soft Drinks (pickles, vinegar, condiments, mustard etc.)	CC Concrete Surface Cleaner will remove most common stains. If necessary, apply CC Oil & Grease Remover diluted 1:10 for stubborn or set-in stains. If required, burnish surface to refresh gloss.
Adhesives	Remove remaining tape with a razor blade, being careful not to scratch surface. Remaining adhesive residue can be removed with CC Concrete Surface Cleaner.
Blood	Cleaning while still fresh will prevent most stains. CC Concrete Surface Cleaner will remove most stains.
Brake Fluid / Hydraulic Fluid	Apply CC Oil & Grease Remover. Several applications may be necessary for deep set stains.
Chewing Gum	Immediate removal is essential for best results. Scrape off excess gum from the surface. Any remaining residue may be removed using CC Concrete Surface Cleaner. If necessary, burnish surface to refresh gloss.
De-icing Salts / Water Spots	CC Concrete Surface Cleaner will remove most stains. If necessary, burnish surface to refresh gloss.
Grease and Oil	Cleaning while still fresh prevents most stains. CC Oil & Grease Remover diluted 1:10 will remove most stubborn or set-in stains.
Lollies, Sweets and Chocolate	Remove remaining lollies/sweets/chocolate from the surface and clean with CC Concrete Surface Cleaner.
Shoe Marks	Most shoe marks can be easily removed by rubbing with CC Concrete Surface Cleaner diluted at 120mL per 3.5 Litres.
Stubborn / Set-In Stains	CC Concrete Degrease diluted 1:10 will remove most stubborn or set-in stains. If required, burnish surface to refresh gloss.
Tire Marks	Scrub with CC Oil & Grease Remover. Heavy tire marks may require CC Remove. Please note CC Remove will also remove sealers.

concrete  
collaborative



## VENTURA OWNER'S MANUAL

Zero Waste | Strikingly Unique



Your Guide to Maintaining Your  
Ventura Polished Concrete Floor

[www.concrete-collaborative.com.au](http://www.concrete-collaborative.com.au)

Contents

"New" can last for years .....2

Maintenance Overview .....2

Maintenance Scheduling .....2

Cleaning, Refreshing/Revitalising .....2

Cleaining Instructions & Routine  
Cleaning Tips.....3

"New" Can Last for Years

Your new Concrete Collaborative Ventura Overlay floor offers a level of density, durability, and beauty unmatched in its class. With the right care, your floor can look and perform like new for decades — even the lifetime of the building.

Of course, like any high-performance surface, your floor will need some attention over time. This guide outlines everything you need to know to maintain your floor in top condition, from routine cleaning to gloss restoration and protective treatments.

Many of our approved installers also offer maintenance services, including:

- Refreshing or enhancing gloss
- Deep cleaning and stain removal
- Reapplication of protective coatings

Even if your installer doesn't provide ongoing care, they can likely recommend a trusted provider or offer maintenance advice. And who better to help care for your floor than the one who installed it?

Maintenance Overview

Fortunately, your Concrete Collaborative finished concrete floor needs less maintenance than most.

The two key components of a successful maintenance plan are:

1. Cleaning

Routine cleaning keeps your floor looking sharp and free of damaging debris.

- Sweep or dust-mop daily to prevent dirt build-up.
- Clean spills immediately — even though your Ventura Overlay floor is denser and more resistant than most floors, prompt cleanup prevents potential staining. Floors protected with our CC Concrete Protector are even more resistant — but clean spills up as soon as you can anyway.
- For best results, use CC Concrete Surface Cleaner, our proprietary cleaning solution, weekly or more frequently in high-traffic areas.

2. Refreshing & Revitalising

- Refreshing involves running a high-speed burnisher over the floor to restore gloss. This simple step will bring the shine back — typically on a weekly or monthly basis for commercial or high traffic settings, annually for residential.
- Revitalising means reapplying a thin coat of CC Concrete Protector and burnishing it in. This is recommended once or twice a year or as needed in high-traffic zones. There's no need to strip off the old layer — just apply and burnish. Even if gloss has faded, the underlying protection remains active thanks to the penetrating nature of CC Concrete Protector.

Maintenance Scheduling

Just like servicing a vehicle, regular upkeep is key to performance.

Your floor's care schedule will depend on:

If your brilliant, highly polished floor gets high usage, you'll probably want to clean, refresh, and revitalise more often, maybe every day.

It really depends on you and your floor's workload.

Below is a general guide for maintenance timing:

Table 1: Floor Maintenance Schedule	
Clean up Spills	As fast as possible
Sweep / Dust / Mop	Daily
Clean with CC Concrete Surface Cleaner	Weekly or as needed
Revitalise	Every 6 months or as needed

Cleaning Instructions

Proper routine cleaning ensures your Ventura Overlay floor performs to the highest standards for its entire lifespan.

Always use our CC Concrete Surface Cleaner. It's specially formulated for Concrete Collaborative surfaces. It's easy to use, just follow the directions on the label.

For common stain types and solutions see table 2 on the back page.

Routine Cleaning Tips:

1. Clean spills as soon as possible — fast action reduces the chance of stains.
2. Pick up large debris by hand.

3. Sweep or dust-mop the floor thoroughly.
4. Auto-scrub entire floor. Dilute 100mL per 8L of clean water in an auto-scrubber with moderate pressure. Use a twister green maintenance pad.
5. For heavier soiling / deep cleaning, use 100mL CC Cleaner per 6.3L of water.
6. Always follow with a freshwater rinse after deep cleaning.
7. Use a white pad to buff the floor for a higher shine.
8. Use a mop for tight areas or where an auto-scrubber can't reach.

**Never use acidic or alkaline cleaners on Concrete Collaborative floors.**

If you follow these simple care guidelines, your Concrete Collaborative floor will stay as stunning and high-performing as the day it was poured — for years to come.

Finishing & Care Products

All our Finishing and Care Products including CC Concrete Surface Cleaner and CC Concrete Protector can be purchased from our website:

<https://www.concrete-collaborative.com.au/finishing-and-care-products>

Collaborate:

W [www.concrete-collaborative.com.au](http://www.concrete-collaborative.com.au)  
E [sales@concrete-collaborative.com.au](mailto:sales@concrete-collaborative.com.au)  
P 1800 OVERLAY (1800 683 752)