

Table 2: Common Stain Types and Solutions

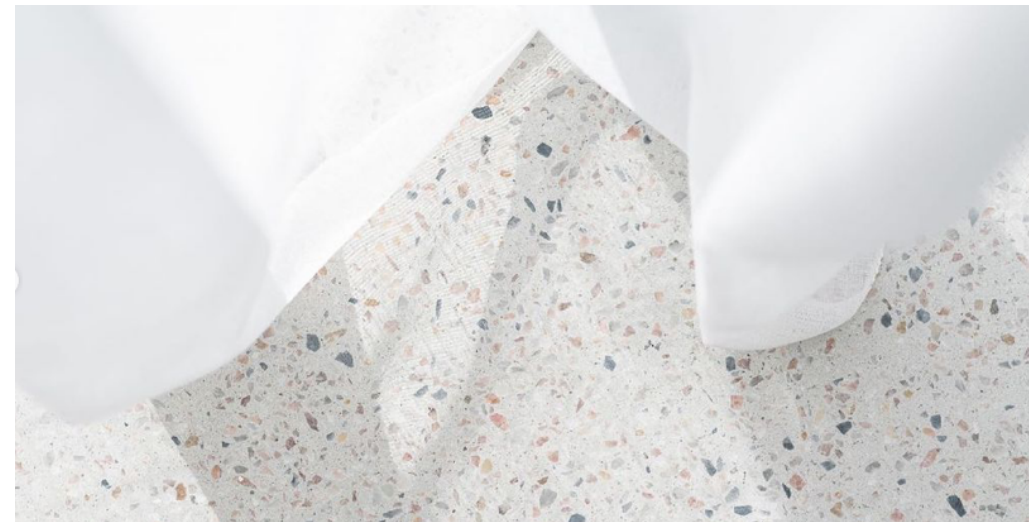
Stain Type	Solution
Acidic foods & Soft Drinks (pickles, vinegar, condiments, mustard etc.)	CC Concrete Surface Cleaner will remove most common stains. If necessary, apply CC Oil & Grease Remover diluted 1:10 for stubborn or set-in stains. If required, burnish surface to refresh gloss.
Adhesives	Remove remaining tape with a razor blade, being careful not to scratch surface. Remaining adhesive residue can be removed with CC Concrete Surface Cleaner.
Blood	Cleaning while still fresh will prevent most stains. CC Concrete Surface Cleaner will remove most stains.
Brake Fluid / Hydraulic Fluid	Apply CC Oil & Grease Remover. Several applications may be necessary for deep set stains.
Chewing Gum	Immediate removal is essential for best results. Scrape off excess gum from the surface. Any remaining residue may be removed using CC Concrete Surface Cleaner. If necessary, burnish surface to refresh gloss.
De-icing Salts / Water Spots	CC Concrete Surface Cleaner will remove most stains. If necessary, burnish surface to refresh gloss.
Grease and Oil	Cleaning while still fresh prevents most stains. CC Oil & Grease Remover diluted 1:10 will remove most stubborn or set-in stains.
Lollies, Sweets and Chocolate	Remove remaining lollies/sweets/chocolate from the surface and clean with CC Concrete Surface Cleaner.
Shoe Marks	Most shoe marks can be easily removed by rubbing with CC Concrete Surface Cleaner diluted at 120mL per 3.5 Litres.
Stubborn / Set-In Stains	CC Concrete Degrease diluted 1:10 will remove most stubborn or set-in stains. If required, burnish surface to refresh gloss.
Tire Marks	Scrub with CC Oil & Grease Remover. Heavy tire marks may require CC Remove. Please note CC Remove will also remove sealers.

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VENTURA OWNER'S MANUAL

Zero Waste | Strikingly Unique



Your Guide to Maintaining Your
Ventura Polished Concrete Floor

www.concrete-collaborative.com.au

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"New" Can Last for Years

Your new Concrete Collaborative Ventura Overlay floor offers a level of density, durability, and beauty unmatched in its class. With the right care, your floor can look and perform like new for decades — the lifetime of the building.

Of course, like any high-performance surface, your floor will need some attention over time. This guide outlines everything you need to know to maintain your floor in top condition, from routine cleaning to gloss restoration and protective treatments.

Many of our approved installers also offer maintenance services, including:

- Refreshing or enhancing gloss
- Deep cleaning and stain removal
- Reapplication of protective coatings

Even if your installer doesn't provide ongoing care, they can likely recommend a trusted provider or offer maintenance advice. And who better to help care for your floor than the one who installed it?

Maintenance Overview

Fortunately, your Concrete Collaborative finished concrete floor needs less maintenance than most.

The two key components of a successful maintenance plan are:

1. Cleaning

Routine cleaning keeps your floor looking sharp and free of damaging debris.

- Sweep or dust-mop daily to prevent dirt build-up.
- Clean spills immediately — even though your Ventura Overlay floor is denser and more resistant than most floors, prompt cleanup prevents potential staining. Floors protected with our CC Concrete Protector are even more

- resistant — but clean spills up as soon as you can anyway.
- For best results, use CC Concrete Surface Cleaner, our proprietary cleaning solution, weekly or more frequently in high-traffic areas.

2. Refreshing/Revitalising

- Refreshing is just running a dry high-speed burnisher over the CC Concrete Protector protected floor. This is usually enough, week to week or month to month (annually for residential), to pop that shine right back to "new." Of course, it'll take some high traffic levels to wear the gloss down enough to where you'll need to refresh.
- Revitalising means reapplying a thin coat of CC Concrete Protector and burnishing it in. Doing this a couple times a year — or more if needed — makes sure the floor's gloss level stays high.
- You'll probably appreciate the fact the coating gets re-applied without your having to strip the old coat. And even when revitalising is needed to bring back the gloss, the protective qualities of CC Concrete Protector are still in full force.

Maintenance Scheduling

If your brilliant, highly polished floor gets high usage, you'll probably want to clean, refresh, and revitalise more often.

It really depends on you and your floor's workload.

Below is a general guide for maintenance timing:

Table 1: Floor Maintenance Schedule	
Clean up Spills	As fast as possible
Sweep / Dust / Mop	Daily
Clean with CC Concrete Surface Cleaner	Weekly or as needed
Refresh	Every 6 months or as needed
Revitalise	As required

Cleaning Instructions

Proper routine cleaning ensures your Ventura Overlay floor performs to the highest standards for its entire lifespan.

Always use our CC Concrete Surface Cleaner. It's specially formulated for Concrete Collaborative surfaces.

It's easy to use, just follow the directions on the label.

CC Concrete Cleaner Directions for Use:

1. Add 100ml Concrete Cleaner to 8L of fresh water.
2. Do not let cleaner dry on the floor.
3. Apply with a mop or automatic scrubber.
4. Rinsing not necessary after routine cleaning.
5. Buff with a white pad for increased shine.
6. For deep cleaning add 100ml Concrete Cleaner to 6.3L of fresh water.
7. After deep cleaning rinse well with fresh water.
8. Use a mop for tight areas or where an auto-scrubber can't reach.

Never use acidic or alkaline cleaners on Concrete Collaborative floors.

For common stain types and solutions see table 2 on the back page.

Refreshing

If the floor appears to be losing some gloss, clean with our proprietary CC Concrete Cleaner. Then run a high speed burnisher dry over the area of reduced gloss.

Even though some of the CC Concrete Protector may have worn away, there will usually be enough left so that burnishing revitalises or "pops" the gloss back.

Always clean before burnishing, whether you're burnishing wet (with CC Protector) or dry (without CC Protector). If there's dirt on the floor, burnishing will grind it in. It's the same principle as washing your car before you wax it.

Revitalising is generally used for spot treatment of high-traffic areas as needed.

Revitalising

You can also "revitalise" the floor as needed. Revitalising is generally used for spot treatment of high-traffic areas as needed. The procedure ensures maximum gloss and reflectance floor wide.

CC Concrete Protector Directions for Use:

1. Ensure surface has been HARDENED, CLEANED & BUFFED.
2. TEST a small area first.
3. Apply with a low-pressure SPRAY avoiding puddling, SPREAD using a microfibre pad. Avoid overlapping.
4. Allow surface to DRY, typically 30 minutes.
5. REPEAT application and BUFF with a white pad. For benchtops do THREE coats with buffing after.
6. Wash equipment with fresh water after use.

Concrete Protector gains its full stain repellency in 7 days.

Not for use around pools or fountains.

Coverage: 20m²/l (for 2 coats).

If you follow these simple care guidelines, your Concrete Collaborative floor will stay as stunning and high-performing as the day it was poured — for years to come.

Finishing & Care Products

All our Finishing and Care Products including CC Concrete Surface Cleaner and CC Concrete Protector can be purchased from our website:

<https://www.concrete-collaborative.com.au/shop>

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Collaborate:

W www.concrete-collaborative.com.au

E sales@concrete-collaborative.com.au

P 1800 OVERLAY (1800 683 752)