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Owner's Manual

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Contents

“New” can last for years.....	2
Maintenance Overview	2
Maintenance Scheduling.....	2
Cleaning, Refreshing/Revitalising.....	3
Stain Management	3

“New” can last for years

Your new Concrete Collaborative floor has a density, hardness and appearance unmatched by any other floor of its kind. With proper care it will last the life of the building.

But like anything else – your Concrete Collaborative floor needs a little attention from time to time to make sure it’s bearing up under the demands you place on it.

This manual has guidelines for keeping your Concrete Collaborative floor in peak condition, from routine cleaning to stain removal. In addition, many Concrete Collaborative applicators offer maintenance services including:

- Refreshing or improvement of gloss
- Remedial cleaning and stain removal
- Application or re-application of protective treatments

Even those who don’t provide maintenance can usually point you to a qualified provider or offer advice and guidance.

Who better to help keep it that way than the one who installed it?

Maintenance Overview

Fortunately, your Concrete Collaborative finished concrete floor needs less than most. There are two basic parts to keeping your new floor in top condition:

Cleaning

Cleaning is obvious. Daily sweeping or mopping helps keep dirt and grime from building up. Of course, clean up spills of anything as soon as they happen.

Your Concrete Collaborative floor is harder and denser than most, so it resists spills better than most. Floors protected with our CC Concrete Protector are even more resistant – but clean spills up as soon as you can anyway.

Weekly or daily cleaning with CC Concrete Cleaner, keeps your Concrete Collaborative floor in top condition.

Refreshing/Revitalizing

Refreshing is just running a dry high-speed burnisher over the CC Concrete Protector protected floor. This is usually enough, week to week or month to month (annually for residential), to pop that shine right back to “new.” Of course, it’ll take some high traffic levels to wear the gloss down enough to where you’ll need to refresh.

Revitalizing means reapplying a thin coat of CC Concrete Protector and burnishing it in. Doing this a couple times a year – or more if needed – makes sure the floor’s gloss level stays high.

You’ll probably appreciate the fact the coating gets re-applied without your having to strip the old coat. And even when revitalizing is needed to bring back the gloss, the protective qualities of CC Concrete Protector are still in full force.

Maintenance Scheduling

It’s just like your car regular maintenance keeps it running right. For your Concrete Collaborative floor, cleaning, refreshing/revitalizing need to be done regularly. How regularly depends on two things:

- The appearance you want.
- The performance you demand.

If your brilliant, highly polished floor gets thousands of visitors daily, you’ll probably want to clean, refresh, and revitalize more often, maybe every day. It really depends on you and your floor’s workload.

In general, the table below shows the recommended cleaning schedule.

Floor Maintenance Schedule	
Clean up spills	As fast as possible
Sweep / dust / mop	Daily
Mop / autoscrub with CC Concrete Cleaner	Weekly or twice weekly
Revitalise	Every 12 months or as needed



Fig 1 – Autoscrubber using CC Concrete Cleaner is the recommended way to perform maintenance cleaning of Concrete Collaborative floors.

Cleaning

Routine cleaning is important for keeping your Concrete Collaborative floor performing at like-new standards for the lifetime of the floor. Always clean with our propriety CC Concrete Cleaner. It is made for Concrete Collaborative floors. See the product data sheets for complete application instructions.

Routine Cleaning Tips:

- 1) Clean up spills as fast as possible. Less time on the floor means less chance of stains.
- 2) Pick up large debris by hand.
- 3) Sweep or dust-mop the entire floor.
- 4) Auto-scrub entire floor. Dilute 100ml per 8l of clean water in an auto-scrubber with moderate pressure. Use a twister green maintenance pad.
- 5) For deep cleaning add 100ml Concrete Cleaner to 6.3L of fresh water.
- 6) After deep cleaning rinse well with fresh water.
- 7) Buff with a white pad for increased shine.
- 8) Use a mop for hard-to-reach areas or if you don't have an auto-scrubber.

Never use acidic or alkaline cleaners on Concrete Collaborative floors.

Refreshing / Revitalising

The gloss levels on Concrete Collaborative floors are affected by many factors. They include traffic, spills, inadequate or improper cleaning, and abrasives like dirt and sand tracked in from outside.

Gloss is easily restored using the following procedures. High-traffic areas may need burnishing more often to maintain gloss. Annual burnishing applications of CC Concrete Protector will go a long way in maintaining the gloss and reflectance levels the floor had when new.

Because CC Concrete Protector penetrates the concrete pores, even when the gloss may have diminished from heavy traffic, it still protects the floor from water and stain penetration.

Refreshing: If the floor appears to be losing some gloss, clean with our propriety CC Concrete Cleaner. Then run a high speed burnisher dry over the area of reduced gloss. Even though some of the CC Concrete Protector may have worn away, there will usually be enough left so that burnishing revitalizes or “pops” the gloss back.

Always clean before burnishing. If there's dirt on the floor, burnishing will grind it in. It's the same principle as washing your car before you wax it. Revitalizing is generally used for spot treatment of high-traffic areas as needed.

Revitalizing: You can also “revitalize” the floor as needed. Generally, though, revitalizing is done about twice a year across the entire floor. Revitalizing is generally used for spot treatment of high-traffic areas as needed. The procedure ensures maximum gloss and reflectance floor wide.

Stain Management

While Concrete Collaborative floors are considerably more stain resistant than untreated concrete floors, it's still important to clean up spills quickly.

The faster oil, condiments and other contaminants are cleaned up, the less likely stains will result.

See the table 2 on the next page.

Table 2: Common stain types and solutions

Stain Type	Solution
Acidic foods (pickles, vinegar, condiments, etc.)	CC Degrease diluted 1:10 with scrubbing will remove most stains. Surface may be burnished to refresh gloss.
Adhesives	Remove remaining tape with a razor blade, being careful not to scratch surface. Remaining adhesive residue can be removed with CC Remove. Surface may be burnished to refresh gloss.
Blood	Cleaning while still fresh will prevent most stains. CC Degrease diluted 1:10 with scrubbing will remove most stains.
Brake Fluid	CC Stain Clean oil and grease remover. Deep-set stains may require multiple applications.
Candy	Remove remaining candy from the surface and clean with CC Degrease diluted at 1:10
Chocolate	CC Degrease diluted 1:10 with scrubbing will remove most stains. Surface may be burnished to refresh gloss.
Deicing Salts	CC Concrete Cleaner will remove residues with burnishing to refresh gloss.
Grease and Oil	Cleaning while still fresh prevents most stains. CC Stain Clean will pull out set-in stains.
Chewing Gum	Immediate removal is essential for best results. Scrap off excess gum from the surface. Any remaining residue may be removed using CC Concrete Cleaner. Old stains may require CC Stain Clean to pull-out set-in stains.
Shoe Marks	Most shoe marks can be easily removed by rubbing with CC Concrete Cleaner diluted at 120mL per 3.5 Liters.
Hydraulic Fluid	CC Stain Clean oil and grease remover. Deep-set stains may require multiple applications.
Mustard	CC Degrease diluted 1:10 with scrubbing will remove most stains. Surface may be burnished to refresh gloss.
Soft Drinks	CC Degrease diluted 1:10 with scrubbing will remove most stains. Surface may be burnished to refresh gloss.
Tire Marks	CC Degrease with scrubbing will remove most tire marks. Heavy tire marks use CC Remove. Please Note: CC Remove will also remove sealers.
Water Spots	Burnishing will remove most water spots quickly.